

United States Postal Service®

INDUSTRY ALERT

September 23, 2021

Informed Delivery® System Impact

The United States Postal Service is currently experiencing issues with Informed Delivery Post-Campaign Reporting.

Post-campaign summary and detail reports for campaigns which completed on Wednesday, September 22, 2021 may not be updated on the Mailer Campaign Portal (MCP) tonight, Thursday, September 23, 2021.

The United States Postal Service is working to resolve this issue and updated reports will be made available for impacted campaigns by Friday, September 24, 2021.

Please accept our apologies for any inconvenience.

Please direct any campaign-related inquiries or concerns to our Informed Delivery Campaign Helpdesk via email (USPSInformedDeliveryCampaigns@USPS.gov) or telephone (1-877-329-7206).

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